



## Best Price Guarantee Terms and Conditions

When you purchase a new Roof, Gutter, Siding or Window project with us, we promise you'll always get our lowest price available. If you find a better price somewhere else, we'll match it.

**The Best Price Guarantee** program ("Program") is offered by DunRite Exteriors and these terms and conditions ("Terms and Conditions") describe the Program. By filing a claim or otherwise seeking to take advantage of the Program, you agree to these Terms and Conditions. Employees of JCASA LTD are not eligible for the Program.

The Best Price Guarantee Program is not applicable out of the state of Ohio.

1. Under the Program (as further described below), if you purchase a new Roof, Gutter, Siding or Window project with DunRite Exteriors, and within 24 hours of signing the contract to your project you find a lower price for the same scope of work, same materials, same warranty, and same cooperate structure, and submit a qualified guarantee claim, we'll match the lower price.
2. DunRite Exteriors reserves the right, in its sole discretion, to modify, alter, or otherwise update these Terms and Conditions, and/or to add, modify, restrict, suspend, discontinue, or cancel the Program without notice. The Terms and Conditions that are in effect at the time of your approved contract will determine your eligibility under the Program. Interpretation of Program Terms and Conditions shall be at the sole discretion of DunRite Exteriors.
3. Any disputes arising out of these Terms and Conditions, or the offer of the Program shall be resolved individually, without resort to class action, and shall be governed by the laws of the State of Ohio.



### **How the Program Works:**

4. **Contract.** To be eligible for the Program, you must have a signed contract with DunRite Exteriors for the chosen project type.
5. **Find a Lower Price.** If you find a lower price on an eligible competitor's letter head or contract within 24 hours of signing the contract with DunRite Exteriors, contact us about the lower price, complete and submit the claim form ("Claim Form"). within 24 hours of the acceptance of your contract with DunRite Exteriors, we will verify the lower price by comparing the lower price for the same scope of work, same materials, same warranty, and same cooperate structure
6. **Here are the things we'll verify when we process your claim. The competitors must have:**
  - o **6.a.** In the same interest rate and term if financed as the project with DunRite Exteriors
  - o **6.b.** Available to the general public – in other words, there is now discounts to being a friend or family member
  - o **6.c.** Available to sign the contract at the time of verification
  - o **6.d.** Acceptance only if you provide a form of payment to complete the acceptance of the contract (contracts that do not require a form of down payment are ineligible!); and
  - o **6.e.** At least 1% lower than the current, lowest price available by DunRite Exteriors– this accounts for any rounding errors!

**The Program applies only to pricing found on a competitor's contract meet all of the above criteria.**

7. **Examples of pricing that are INELIGIBLE for the Program include the following:**
  - o **7.a.** Pricing that is not available to the general public (such as negotiated pricing, friends or family members of the competitor);



- **7.b.** Pricing that is not visible to, or obtainable by, the general public without additional requirements such as residing in a Ohio, using a specific credit card, using a discount code/coupon, or that require approval/verification via management;
  - **7.c.** Pricing on competitors contract that don't disclose the scope of work, brand of materials, type of warranty terms and payment terms;
  - **7.d.** Pricing on a contract using a similar process;
  - **7.e.** Package pricing that include other components such as combining a roofing, gutter, siding or window project;
  - **7.f.** Pricing on contracts where the warranty is not transferable;
  - **7.g.** Pricing on a contract that do not provide signed confirmation, that do not result in an actual sale presentation;
8. **File Claim:** Within 24 hours of signing your contract with DunRite Exteriors and at least 24 hours of obtaining a competitors contract, contact DunRite Exteriors and complete the Claim Form. Only one claim will be processed per contract.
9. **Valid Claims.** If we can verify your claim, we will adjust the price on the contract that is signed with DunRite Exteriors.
10. **Any modifications to your contract after a claim has been validated will prevent the benefits of the Program from applying.**

### **Limitations and Exclusions**

11. DunRite Exteriors reserves the right to reject any Program claim, and to revoke any and all Program claims provided for current or future contracted projects, for reasons that include but are not limited to, the following:
- **11.a.** violation of these Terms and Conditions;
  - **11.b.** misrepresentation of any information in a Claim Form, or any misuse of this Program;
  - **11.e.** modification or cancellation of a reservation once a claim for that reservation has been deemed valid;
  - **11.f.** commission of fraud or abuse involving any portion of this Program or the DunRite Exteriors program;



- **11.g.** physical, verbal, or written abuse of DunRite Exteriors personnel;  
or
  - **11.h.** action, in any other way, to the detriment of the Program; all as  
may be determined by DunRite Exteriors, in its sole discretion.
12. By filing a Claim Form that is validated under the Program, you agree to release, discharge, and hold harmless DunRite Exteriors, and its and their affiliates, subsidiaries, directors, officers, agents, and employees from all claims or damages arising out of any use or misuse of the Program.